

ILM Level 5 Certificate in Leadership and Management

The Level 5 Certificate in Leadership and Management is for 'Middle or Experienced' Managers to improve their existing skills and capability in a competitive market. The certificate is made up of a number of units.

Programme Units:

- Assessing your own leadership capability and performance
- Developing and Leading Teams to achieve Organisational Goals and Objectives
- Managing Efficiency and Effectiveness



Course Content

Assessing your own leadership capability and performance

Understanding leadership styles within an organisation
Leadership theories and leadership styles
The key responsibilities of a leader
Review effectiveness of own leadership capability and performance
Adapting your leadership style
The concept of Emotional Intelligence
Supporting others – coaching and mentoring

Developing and Leading Teams

Understand the importance of leading team to achieve organisational goals
Processes of delegation and empowerment
Balanced Scorecard, Quality Initiatives
Feedback, recognition and reward

Managing Efficiency and Effectiveness

Be able to assess the organisations ability to manage efficiently and effectively to achieve targets and objectives
Be able to evaluate own ability to manage efficiently and effectively

COURSE DURATION: 6 DAY COURSE

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