

Introduction to ISO 9001

INTRODUCTION

If you're thinking about implementing a quality management system (QMS) and want to find out more, this one-day training course provides you with an understanding of the basic principles and key requirements of the ISO 9001-2015 standard. It explains how these related to each other so you can meet organisational objectives and improve business performance.

COURSE OBJECTIVES

- By the end of the course, delegates will learn:

The value of an effective QMS and its contribution to your business

The purpose and intent of the ISO 9001 series of standards

Essential Definitions and terminology

Key requirements of ISO 9001 and how they relate to each other to form a robust system.

WHAT DO YOU NEED TO PREPARE

No previous knowledge or experience is required to attend this course

COURSE DURATION: 1 Day Course

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